Table of Contents

TABLE OF CONTENTS ........................................................................................................... 2
MISSION STATEMENT ...................................................................................................... 4
PERSONNEL .......................................................................................................................... 5
OPERATIONS ...................................................................................................................... 5
PART TIME PERSONNEL .................................................................................................... 6
FACILITIES ............................................................................................................................ 8
  STATION 111 .................................................................................................................. 8
  TRAINING FACILITY .................................................................................................... 9
  STATION 112 .................................................................................................................. 9
  STATION 113 .................................................................................................................. 9
APPARATUS/EQUIPMENT ............................................................................................... 10
EMERGENCY MEDICAL SERVICES 2010 ....................................................................... 11
  GENERAL ..................................................................................................................... 11
  TECHNOLOGY ............................................................................................................. 11
  EMS BILLING ............................................................................................................... 12
TRAINING 2010 ................................................................................................................ 12
FIRE PREVENTION BUREAU, ACTIVITY FOR 2010 ...................................................... 13
  FIRE PREVENTION ..................................................................................................... 13
  COMPANY/BUREAU INSPECTIONS .......................................................................... 13
  COMPLIANCE FOLLOW-UPS ...................................................................................... 13
  VIOLATION COMPLAINTS ......................................................................................... 14
  BURNING PERMITS .................................................................................................... 14
  PUBLIC EDUCATION/SAFETY TALKS ....................................................................... 14
  BUILDING FINAL INSPECTIONS ............................................................................... 15
  MISCELLANEOUS INSPECTIONS ............................................................................... 15
  JUVENILE FIRE SETTER INTERVENTION PROGRAM ............................................. 15
  FIRE CAUSE AND ORIGIN INVESTIGATION .............................................................. 15
  FIRE PREVENTION INVESTIGATIONS ....................................................................... 16
  CITIZENS FIRE ACADEMY ........................................................................................ 16
  CITIZENS AUXILIARY RESOURCE TEAM (C.A.R.T) ............................................... 17
  THE SAFETY BUNCH ................................................................................................... 17
  FAMILY SAFETY EDUCATION CENTER ................................................................... 17
  MERCURY THERMOMETER EXCHANGE PROGRAM .............................................. 18
  FIRE PREVENTION ACTIVITY .................................................................................... 18
  COMMUNITY INVOLVEMENT ..................................................................................... 18
2010 OPERATIONS ............................................................................................................. 19
  GENERAL ..................................................................................................................... 19
FIRE RESPONSES ......................................................................................................................... 19
EMS RESPONSES ......................................................................................................................... 19
RESPONSE TIMES ......................................................................................................................... 20
GENERAL INFORMATION ............................................................................................................... 20
150TH ANNIVERSARY...................................................................................................................... 21
Mission Statement

Our mission is to minimize life loss, suffering and property damage resulting from fire, medical, and environmental emergencies within the community through public education, code management, and incident response.

We work together to provide professional response teams that are well trained and equipped, operate safely, and that are comprised of individuals who are fair, honest and ethical and who strive to treat all with respect and dignity.

We endeavor to develop innovative concepts providing cost effective services that are responsive to the needs of the community and advance the profession.
Personnel

ADMINISTRATION

Fire Chief Bernie Ingles
Deputy Chief Terry Smith
Deputy Chief Johnny Ross
Administrative Secretary Sandra Kitzmiller
Secretary Linda Weir

FIRE PREVENTION

Battalion Chief John Bokros
Inspector James Tharp
Inspector Doug Arter
Inspector Jeff Lear

OPERATIONS

Station 111
Battalion Chief Andy Hicks
Lieutenant Ron Daniels
Lieutenant Brian Young
Firefighter Aaron Abdon
Firefighter Tuck Blackstone
Paramedic Tom Clinedinst
Firefighter Brad Curtis
Paramedic Bryan Frea
Paramedic Nicholas Ganger
Firefighter Greg Morris
Firefighter Mark Pavuk
Firefighter Dave Rader
Firefighter Adam Williams
Paramedic Dave Wolford

Battalion Chief Jim Marra
Lieutenant Tim Neja
Lieutenant Ken Yarnell
Paramedic Ralph Casto
Paramedic Marcus Chapman
Firefighter Victor Dulaney
Firefighter Mary Edington
Firefighter Nicholas Jones
Paramedic Chris McConnell
Paramedic Brian Miller
Firefighter Jim Miller
Firefighter Todd Shepherd
Firefighter Jeff Stiver
Firefighter Gretchen Sutton

Battalion Chief Rusty Robison
Lieutenant Brian Bays
Lieutenant Steve Colby
Firefighter Kyle Blamble
Firefighter Donte Dado
Paramedic Trevor Hunter
Firefighter Terry Jahn
Paramedic Greg Kacsandi
Firefighter Ryan Lawson
Firefighter Michael Melfi
Paramedic Jason Rhodes
Paramedic Rick Triacheff
Firefighter Doug Wampler
Firefighter Dave Williams

Station 112
Lieutenant Tom Wilcox
Firefighter Richard Best
Firefighter Dave Bradley
Paramedic Rob Glaze
Paramedic Gordon Griggs
Paramedic Wesley Lewis

Lieutenant Derek Robinson
Paramedic Jay Compson
Paramedic Kevin Crace
Paramedic Matt King
Firefighter James Lehtomaa
Paramedic Chad Thompson

Lieutenant Tim Shaw
Paramedic Todd Grooms
Paramedic Duane Morris
Paramedic Eric Parkins
Firefighter Doug Smith
Firefighter Steve Triacheff
<table>
<thead>
<tr>
<th>Paramedic Scott Moseman</th>
<th>Firefighter Jeff Walker</th>
<th>Paramedic Michael Young</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lieutenant Jeff Young</td>
<td>Lieutenant Jeff McIntyre</td>
<td>Lieutenant Mike Ullom</td>
</tr>
<tr>
<td>Firefighter Kevin Kline</td>
<td>Firefighter Chris Bright</td>
<td>Paramedic Todd Hoffman</td>
</tr>
<tr>
<td>Firefighter David Miller</td>
<td>Firefighter Mike Kress</td>
<td>Firefighter Jon Jenkins</td>
</tr>
<tr>
<td>Firefighter Gary Schubert</td>
<td>Paramedic Jack Kallay</td>
<td>Firefighter Chip Miller</td>
</tr>
<tr>
<td>Paramedic Paris Smith-Higbie</td>
<td>Firefighter Ben Emery</td>
<td>Firefighter Brian Morganti</td>
</tr>
<tr>
<td>Paramedic Tom Ullom</td>
<td>Paramedic Dale Radcliff</td>
<td>Paramedic Doug Walters</td>
</tr>
</tbody>
</table>

**Station 113**

**PART TIME PERSONNEL**

<table>
<thead>
<tr>
<th>Pat Foley</th>
<th>Scott Burns</th>
<th>Jeff Brooks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Matt Gephart</td>
<td>Travis Hunt</td>
<td>Dan Horn</td>
</tr>
<tr>
<td>Tom Hart</td>
<td>Dan Lundy</td>
<td>Colin Marquard</td>
</tr>
<tr>
<td>John Layton</td>
<td>Doug Nissley</td>
<td>Seth Penn</td>
</tr>
<tr>
<td>Luke Ruof</td>
<td>Jon Young</td>
<td>John Shearer</td>
</tr>
<tr>
<td>Mike Thian</td>
<td></td>
<td>Rodney Williamson</td>
</tr>
</tbody>
</table>

The following is a list of personnel activity for 2010:

**Hired Full-Time:**

| Aaron Abdon |
| Kyle Blamble |

**Hired Part-Time:**

| Scott Burns | Seth Penn |
| Pat Foley   | Luke Ruof |
| Tom Hart    | Mike Thian |
| Dan Lundy   |            |
| John Layton |            |

**Resigned Part-Time:**

| Carl Cunningham |
| Dan Cross       |
2010 Fire Division Budget

The Westerville Division of Fire is funded through a combination of property taxes voted on by Westerville and Blendon Township residents via a levy, and collection of EMS transport revenues. These revenues fund all of the operations of the Division including Personal Services (wages and benefits), Supplies and Materials, Services and Charges (maintenance), and Capital Outlay (major equipment). Also, a percentage of the funds, based on usage, are paid to the general fund for operations of the Communications Division (Operating Transfers Out).

As part of an ongoing process, the Division budget is projected out five years, and these projections are revised on an annual basis. This annual revision is then presented to City Council for approval of the budget for the upcoming year. By doing this, the Westerville Division of Fire has been able to reduce the number of times that voters are asked to approve levies for continued operations.

A summary of the Division budget and expenditures is listed below. A detailed list of expenditures is available upon request.

<table>
<thead>
<tr>
<th>2010 Revised Budget</th>
<th>$13,150,312</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010 Total Division Expenditures</td>
<td>$12,543,819</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Administration</th>
<th>Prevention</th>
<th>Operations</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Services</td>
<td>$616,903</td>
<td>$477,301</td>
<td>$9,532,582</td>
<td>$10,626,786</td>
</tr>
<tr>
<td>Supplies &amp; Materials</td>
<td>$14,796</td>
<td>$8,645</td>
<td>$378,307</td>
<td>$401,748</td>
</tr>
<tr>
<td>Services &amp; Charges</td>
<td>$288,072</td>
<td>$11,003</td>
<td>$452,732</td>
<td>$751,807</td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>$2,227</td>
<td>$</td>
<td>$630,632</td>
<td>$632,859</td>
</tr>
<tr>
<td>Operating Transfers</td>
<td>$130,619</td>
<td>$</td>
<td>$</td>
<td>$130,619</td>
</tr>
</tbody>
</table>
The Westerville Division of Fire operates from three fire stations located throughout the response district in order to provide timely response to incidents originating in the City of Westerville and Blendon Township.

**Station 111**

Station 111, the Division headquarters, is located at 400 West Main Street. This station was constructed and dedicated October 5, 1986. Station 111 houses both the crew quarters and the administrative offices of the Chief, Deputy Chiefs, and Fire Prevention Bureau.

Apparatus stationed at this facility include Engine/Rescue 111, Ladder 111, Medic 111, Utility vehicle, Boat 111, BC-111, Field Com 111, and both reserve apparatus. There are adequate living and sleeping quarters for 15 personnel.

The building is well maintained and is in good condition, but is in need of some major repairs over the next few years. Planned improvements for the next five years include: replacement of the concrete driving areas in the front and rear of the station, replacement of the shingled roof, new gutters/downspouts and replacement of wood trim areas. Following receipt of a federal energy grant,
all HVAC equipment will be upgraded in 2011 as well as all fluorescent lighting will be upgraded to be more energy efficient.

Training Facility

The Division’s fire training facility is also located at 400 West Main Street. This two-story wood frame structure contains a number of training props including: stairs, scuttle holes, and windows. The rear portion of the structure contains a maze, which can be isolated and filled with smoke in order to simulate the smoke conditions encountered during structural firefighting.

This facility was constructed with the help of a number of division members who continue to maintain and modify the structure as needed. This facility is in good condition, and was recently renovated and expanded by Division personnel in 2007.

Station 112

Station 112 is located at 727 East Schrock Road. With the successful passage of a capital levy, the Division moved forward with construction of this new facility with completion during fall of 2004. The new building replaced the old Station located at 6350 Hempstead Road. Station 112 staff and equipment serve Westerville and Blendon Township. This facility houses Engine 112, Medic 112, and Utility 112. This building has living and sleeping facilities for a maximum of eight members.

Station 113

Dedicated in March of 1998, Station 113 is located at 355 North Spring Road. This station houses Paramedic Engine 113, Squad 113 and 6 firefighters. As with all City facilities, this station is well maintained and is in excellent condition.
**Apparatus/Equipment**

The Division operates 2 front line engines, 1 aerial apparatus, 1 rescue/engine, 3 transport ambulances, 3 utility vehicles, 2 watercraft, and 8 staff vehicles. Reserve apparatus, including a medic vehicle, an engine, and a rescue, are also maintained as back up vehicles during periods when front line apparatus are out of service, either for repair or maintenance. Either Pierce or Ford has manufactured most of the front line apparatus chassis. This standardization assists in the maintenance of the vehicles and ordering of parts and supplies.

All routine vehicle maintenance and repairs are handled through the city’s service garage. Division members perform minor vehicle repairs and minor maintenance “in house” in order to limit the out-of-service times of the vehicles.

An independent testing firm tests all Fire Division ladders, pumping, and aerial apparatus annually in order to maintain compliance with the National Fire Protection Association (NFPA) standards. Deputy Chief Terry Smith coordinates scheduling and maintenance of all subsequent records for these tests. All division equipment successfully completed these tests for the year 2009.

Additionally, one fire engine was refurbished in 2010 in lieu of replacing with a new vehicle.

**Front-line Apparatus:**

- Engine/Rescue 111: 2006 Pierce
- Engine 112: 2009 Pierce
- Engine 113: 1997 Pierce (refurbished in 2010)
- Ladder 111: 1998 Pierce
- Medic 111: 2010 Ford/Horton
- Medic 112: 2007 Ford/Road Rescue
- Squad 113: 2010 Chevy/Braun
- Battalion 111: 2010 Ford Expedition

**Reserve Apparatus:**

- Engine 115: 1996 Pierce
- Rescue 111: 1996 Road Rescue
- Medic 115: 2005 Ford/Road Rescue
- Squad 115: 2002 Chevy

**Staff and Utility Vehicles:**

- Chief 111: 2007 Chevy Trailblazer
- Chief 112: 2009 Chevy Impala
- Chief 113: 2001 Chevy Lumina
- Prevention 115: 2007 Chevy Malibu
Emergency Medical Services 2010

General

Emergency Medical Services are coordinated by Deputy Chief John Ross. Our EMS Professionals provide an essential service for the community.

The Fire Division has EMS equipment on all front line vehicles. All sworn personnel are State of Ohio Emergency Medical Technicians with the majority of personnel trained to the level of Paramedic. In late 2006 the division required all new full-time personnel hold certification as a Paramedic. We currently operate 2 advanced life support transport vehicles and 1 basic life support transport vehicle.

Technology

Our paramedics utilize innovative procedures and equipment to deal with medical emergencies. This includes procedures like Continuous Positive Airway Pressure (CPAP) where an oxygen powered device delivers metered oxygen under pressure to aid patients in specified respiratory distress situations. The Westerville Division of Fire was the first EMS service in Ohio to offer this treatment.

Capnography, a process to electronically measure exhaled carbon dioxide in certain medical situations, has been useful in assisting paramedics with patient diagnosis and treatment.

The Division utilizes the EZ-IO device that allows medics to insert an intra-osseous needle into bone when intravenous access is not possible in critically ill patients.
In late 2008 the Fire Division acquired specialized modems that allow direct transmission of Electrocardiograms (EKG’s) to receiving hospitals prior to the patient’s arrival. This allows more efficient delivery of care at the hospital when patients are suspected of having a heart attack.

During 2010 a $3,450.00 Grant from the Ohio Division of EMS was awarded to the Fire Division to pay for EMS training.

**EMS Billing**

Beginning September 1, 2009, the Division began billing patients when transported to the hospital. This was implemented to 1.) extend our current operating levy an additional year and 2.) reduce our upcoming operating levy request in 2010. Revenues go directly into the Fire Fund and are used in determining our annual operating budget. In 2010, the Division realized revenues of $1,085,000.

**Training 2010**

EMS and Fire Training is coordinated by Deputy Chief John Ross. Training is provided by our Officers and Instructors in-house by the utilization of our training facilities that include our Training Building at Station 111 and the classrooms located at all stations. We also send personnel to other training opportunities to promote personal and organizational development.

The Ohio Revised Code requires that each member of the Division complete a minimum of 54 hours fire training and up to 96 hours of EMS training every three years to maintain their certification.

During 2010 the Fire Division collectively completed 2755.45 EMS Training Hours and 4553.80 Fire Training Hours.

The Division partnered with Columbus State Community College in 2010 to provide quality EMS continuing education for our personnel. The training is conducted monthly in-house and provides the necessary hours for personnel to maintain their EMS Certifications. We also have a monthly medic meeting provided by Immediate Health Associates, which is held in the evening and outside agencies are invited to attend.

The Westerville Division of Fire participates in some specialized teams in Central Ohio. The Northwest Area Strike Team (NAS-T) is made up of seven area fire departments that respond to hazardous material emergencies, while The Central Ohio Strike Team (COST) member fire departments provide response to
technical rescue emergencies. Members of the Division participate in training with these teams several times during the year.

The Field Training Program continued in 2010 to provide newly hired firefighters with training guidelines and goals to be completed during their first year of employment. This is accomplished with an assigned mentor and coordinated through the shift supervisors. Updates to the Field Training Program have been made and were implemented in 2009.

CPR (Cardio Pulmonary Resuscitation) classes were taught to over 100 residents during 2010 as well as recertifying all fulltime city employees. This provides life saving skills to the public and includes instruction in the use of Automatic External Defibrillators (AED's).

Fire Prevention Bureau, Activity for 2010

Fire Prevention

The Fire Prevention Bureau consists of three full-time Inspectors under the command of Battalion Chief John Bokros. Fire Prevention activities include, but are not limited to, Company Fire Inspections, Bureau Fire Inspections, Violation Follow-ups, Public Initiated Complaints, Burning Permits, Building Final Inspections, Underground Tank Inspections and other Miscellaneous Inspections.


Company/Bureau Inspections

Fire prevention inspections, while a Fire Division priority, are actually handled in a multi-tiered approach. Fire inspections, which may include a high potential for hazard or an increased life safety hazard (i.e. nursing homes, hospitals, schools, etc.) or buildings with advanced fire protection systems are handled by the inspectors in the Fire Prevention Bureau. Fire Company Personnel (Engine, Rescue, Ladder and Medic crews) perform the lower hazard business and commercial business inspections. The Fire Division line personnel inspect the low hazard occupancies annually, while the high hazard occupancies may be inspected two times per year. Fire inspections for the year 2010 totaled 1635, with Company Inspections totaling 1,340, and Bureau Inspections totaling 295.

Compliance Follow-Ups
The Fire Prevention Bureau completes violation follow-up inspections of previously inspected buildings to verify their compliance with the Westerville Fire Prevention Code and the Ohio Fire Code regulations. In the year 2010, the Fire Prevention Bureau conducted 226 follow-up inspections to ensure compliance.

**Violation Complaints**

The Fire Division receives violation complaints from citizens who are concerned about fire safety issues. The Fire Prevention Bureau follows up on these complaints to verify compliance with local, state and federal ordinances. In the year 2010, the Bureau conducted one inspections of violation complaints.

**Burning Permits**

The Fire Prevention Bureau issues burning permits according to local and state regulations. In the year 2010, the Bureau granted 26 burning permits.

**Public Education/Safety Talks**

A major component of Fire Prevention Bureau activities includes presentations to schools, civic organizations, senior organizations, and businesses in Westerville. Some of the more popular topics presented include: General Life Safety, Fire Extinguisher Use, Recognition of Fire Hazards, and Careers in the Fire Service. Some popular programs are the Half-pint Hullabaloo, Westerville Safety City, and the Fourth Friday events.

One of the more successful programs with the Bureau is our co-sponsorship of the Westerville Safety City. This program, dealing with child safety, is targeted towards children preparing to enter kindergarten. Year 2010’s two-week program educated 360 children about youth safety issues and what to do in case of an emergency.

The Fire Prevention Bureau conducted 49 classes for Preschoolers, Elementary and Middle school students, Fire extinguisher classes and other miscellaneous classes, contacting a total of 1868 citizens.

A favorite visitor of children and adults alike is Sparky the Fire Dog. Sparky and his friend Frankie the Fire Plug visited thousands of citizens in the year 2010. You may have seen them at the Half-pint Hullabaloo, Uptown Fourth Friday Events, Westerville Safety City, Fire Prevention Week Open House, City Christmas and Independence Day Parades.
The Fire Divisions’ secretaries, along with a communication tech, Police Division employee and two volunteers conducted 1,098 car seat inspections during 2010. They are all certified as Car Seat Technicians.

Every October the Fire Division hosts a Fire Prevention Week Open House. Our open house is used as a tool to present demonstrations of various fire fighting and rescue techniques to the general public, approximately 800 residents attended.

**Building Final Inspections**

With the increased growth and development that we are experiencing in the city of Westerville, comes an additional demand on the Fire Prevention Bureau to make sure that all of the new development is in compliance with existing fire codes and regulations. In the year 2010, the Bureau conducted 145 new building final and existing building renovation inspections.

**Miscellaneous Inspections**

Miscellaneous inspections are comprised of acceptance and operational tests of automatic smoke and fire detection systems, fire sprinkler systems, other fire protection equipment and inspections that do not fall into other categories. Miscellaneous inspections totaled 530 in the year 2010.

**Juvenile Fire Setter Intervention Program**

Curiosity with fire has long been a problem that knows no social, economic or ethnic barriers. Juveniles that show an interest in fire however, and display behaviors that are consistent with the National Juvenile Fire Setter Profile, are ones that can benefit from intervention. This intervention can be as simple as fire education or referral by us to one of our many support agencies. In the year 2009, the Bureau consulted two juveniles and their families. These consults usually range from 1 to 1½ hours long and require multiple consultations to achieve the desired outcomes.

**Fire Cause and Origin Investigation**

The Fire Prevention Bureau is responsible for the investigation of fires to determine the cause and origin of the fire. When the requirements of the investigation outnumber our resources, we request
the assistance of the Northwest Area Strike Team (NAS-T). NAS-T is a seven fire department task force that works together to determine cause and origin. They provide the additional investigators needed to interview, photograph, collect and submit evidence, investigate, testify in court, and provide expertise of fire behavior on a much larger scale.

In the year 2010, the Fire Prevention Bureau investigated 6 fires. Out of the fires listed below, only three remain open pending additional evidence that would lead to a definitive cause and or possible conviction.

**Fire Prevention Investigations**

<table>
<thead>
<tr>
<th>DATE</th>
<th>INCIDENT NUMBER</th>
<th>ADDRESS</th>
<th>CAUSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/11/10</td>
<td>367</td>
<td>215 S. State St.</td>
<td>Electrical Failure</td>
</tr>
<tr>
<td>03/09/10</td>
<td>726</td>
<td>1270/Cleveland Ave.</td>
<td>Open</td>
</tr>
<tr>
<td>04/03/10</td>
<td>539</td>
<td>1203 Belle Meade Place</td>
<td>Open</td>
</tr>
<tr>
<td>05/08/10</td>
<td>1180</td>
<td>182 N. Sunbury Rd.</td>
<td>Unintentional</td>
</tr>
<tr>
<td>07/26/10</td>
<td>1960</td>
<td>133 S. State St.</td>
<td>Electrical</td>
</tr>
<tr>
<td>11/07/10</td>
<td>2967</td>
<td>995 Woodington Rd.</td>
<td>Open</td>
</tr>
</tbody>
</table>

**Citizens Fire Academy**
The Citizens Fire Academy is a 10-week program and the purpose is to increase citizen awareness of the day-to-day operation of the Fire Division. Classes are held Wednesday evenings beginning in early August. The Academy is free of charge to any City of Westerville or Blendon Township resident. In 2010 we graduated 12 people from the Academy. The Academy class for 2010 has been scheduled to begin August 10th.

**Citizens Auxiliary Resource Team (C.A.R.T)**

C.A.R.T is an offshoot of our first Citizens Fire Academy. C.A.R.T was organized in March of 2002. There are currently 43 active members, volunteering over 861 hours of service to the Division. C.A.R.T members assisted by staffing the First Aid tents at the Arts Festival and the Fall Fest. Some members also assisted the Division with public relation events such as Fourth Fridays. Some also assist with the Fire Division’s puppet troop, The Safety Bunch, Fire Prevention Week Open House and The Family Fire Safety Education Center. CART put in service a search team to assist the Police Division in locating lost people.

**The Safety Bunch**

The Safety Bunch is the only puppet troop in Central Ohio that teaches fire safety education. The Safety Bunch program has been implemented into the Fire Division’s Fire Safety Education program. The Safety Bunch conducted 20 shows reaching 110 people.

**Family Safety Education Center**

The Family Safety Education Center was purchased in 2003 with major funding provided by the United States Fire Administration. This 36-foot trailer provides the capability of participants to experience various simulated fire scenarios using non-toxic theatrical smoke. It can also create an atmosphere of a severe storm by using strobe

**Mercury Thermometer Exchange Program**

In cooperation with the Franklin County Board of Health, the Fire Division sponsors a mercury thermometer exchange program. This program started in 2004 allows residents the opportunity to exchange their mercury thermometers for a new digital thermometer. This program is ongoing while the supple of digital thermometers last. As of this date, over 1006 mercury thermometers have been exchanged.

**Fire Prevention Activity**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Inspections</td>
<td>1340</td>
<td>1124</td>
<td>969</td>
<td>1100</td>
<td>1023</td>
<td>796</td>
</tr>
<tr>
<td>Bureau Inspections</td>
<td>295</td>
<td>332</td>
<td>365</td>
<td>355</td>
<td>325</td>
<td>276</td>
</tr>
<tr>
<td>Compliance Follow-Up</td>
<td>226</td>
<td>399</td>
<td>447</td>
<td>459</td>
<td>383</td>
<td>410</td>
</tr>
<tr>
<td>Building Complaints</td>
<td>1</td>
<td>5</td>
<td>2</td>
<td>2</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Burning Permits</td>
<td>26</td>
<td>14</td>
<td>26</td>
<td>28</td>
<td>22</td>
<td>23</td>
</tr>
<tr>
<td>Safety Talks</td>
<td>36</td>
<td>49</td>
<td>81</td>
<td>121</td>
<td>103</td>
<td>43</td>
</tr>
<tr>
<td>Building Final Inspections</td>
<td>145</td>
<td>207</td>
<td>183</td>
<td>166</td>
<td>259</td>
<td>192</td>
</tr>
<tr>
<td>Underground Tanks</td>
<td>18</td>
<td>20</td>
<td>22</td>
<td>28</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Miscellaneous Inspections</td>
<td>530</td>
<td>620</td>
<td>593</td>
<td>615</td>
<td>593</td>
<td>699</td>
</tr>
</tbody>
</table>

**Community Involvement**

During 2010, the Fire Division was involved in numerous community and Division sponsored events including our annual Fire Prevention Week Open house, 4th Friday’s, Half-Pint Hullaboo, Safety City, The
Westerville Music and Arts Festival, Touch A Truck, Midnight Madness, Field of Heroes, 4th of July and Christmas Parades, September 11th Memorial, numerous neighborhood block parties, and the 4th of July Fireworks.

In addition, Local 3480 members raised over $11,000 for Muscular Dystrophy through their annual Fill The Boot Campaign, donated $600 to the Cystic Fibrosis Foundation competing in the Climb for the Cure, donated $10,000 towards the completion of the First Responder’s Park, and gave their time to escort World War II veterans in the Honor Flight program.

2010 Operations

General

The Fire Division again had an active year in 2010. Division personnel and apparatus responded to 8,600 requests for services. This is an increase of roughly 6.5% over 2009. Approximately 40% of responses were fire related, while the remaining 60% were in response to emergency medical incidents.

Fire Responses

Excluding EMS responses, the Division responded to 3537 fire related incidents.

The total fire loss recorded by the Division in 2010 was $428,405. This included responses to 12 structure fires, which resulted in a fire loss of approximately $427,405. The largest structural fire loss was $125,000, sustained to a residence located at 191 Storington Drive. The remaining loss was attributable to 1 vehicle fire ($1,000).

False alarms were responsible for 414 responses. Of these responses, 106 were a result of system malfunctions, 17 of the alarms could be considered intentional, while 291 were either unintentional, accidental, or activations of undetermined origin.

The remainder of fire activities was for calls dealing with rubbish fires, grass fires, smoke, odor investigations, carbon monoxide investigations, spills, and electrical emergencies.

EMS Responses

The majority of the Division’s responses are EMS oriented. The Division responded to 5063 EMS incidents in 2010.
Of the EMS responses, 64% of the calls would be those on which basic levels of care were administered. Advanced Life Support or those calls requiring the administration of drugs or advanced treatment procedures, accounted for 36% of the responses.

The Division also saw an increase in the number of patients transported each year to area hospitals of 3%

**Response Times**

The Westerville Division of Fire defines response as “the time of dispatch of call, to arrival by units on the scene.”

**Average Response Time (in minutes)**

**Fire**

<table>
<thead>
<tr>
<th>Calls</th>
<th>Arrived on Scene</th>
<th>Average Response Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battalion 111</td>
<td>926</td>
<td>751</td>
</tr>
<tr>
<td>Engine 112</td>
<td>1934</td>
<td>1731</td>
</tr>
<tr>
<td>Engine 113</td>
<td>810</td>
<td>688</td>
</tr>
<tr>
<td>Engine/Rescue 111</td>
<td>1104</td>
<td>700</td>
</tr>
<tr>
<td>Ladder 111</td>
<td>570</td>
<td>420</td>
</tr>
</tbody>
</table>

**EMS**

<table>
<thead>
<tr>
<th>Calls</th>
<th>Arrived on Scene</th>
<th>Average Response Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medic 111</td>
<td>2758</td>
<td>2555</td>
</tr>
<tr>
<td>Medic 112</td>
<td>3040</td>
<td>2913</td>
</tr>
<tr>
<td>SQ 113</td>
<td>3591</td>
<td>3417</td>
</tr>
</tbody>
</table>

**General Information**

<table>
<thead>
<tr>
<th>Total number of calls</th>
<th>Fire – 3537 (40%)</th>
<th>EMS – 5063 (60%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average calls per day</td>
<td>Fire – 9.69</td>
<td>EMS – 13.87</td>
</tr>
<tr>
<td>Estimated dollar loss</td>
<td>$428,405</td>
<td></td>
</tr>
<tr>
<td>Total aid given calls</td>
<td>2127</td>
<td></td>
</tr>
<tr>
<td>Total aid received</td>
<td>58</td>
<td></td>
</tr>
</tbody>
</table>
In 2010, the Fire division celebrated its’ 150th anniversary with three community functions developed to show our appreciation to the community for their support.

The first event was a gala dinner held at Villa Milano in February. Attended by hundreds of people, the evening included dinner and entertainment.

The second event was called Sound the Siren Muster and Expo. This event was held at Hoff Woods Park in August and included antique fire apparatus from around central Ohio as well as emergency services agencies presenting information on home disaster planning and safety.

Our final event was held in October and aligned with the annual Fire Prevention Open House. At this event we invited three area restaurants to compete with firefighters to develop a hamburger commemorating our anniversary. Bel Lago, Jimmy V’s, and the Polaris Grill sent chefs to the station and prepared and cooked hundreds of hamburgers for the attending public. A celebrity panel of judges determined the best and Jimmy V’s was declared Burger Chief. All participants received plaques for their participation, and all of the food was excellent.