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<td>General Information</td>
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Mission Statement

Our mission is to minimize life loss, suffering and property damage resulting from fire, medical, and environmental emergencies within the community through public education, code management, and incident response.

We work together to provide professional response teams that are well trained and equipped, operate safely, and that are comprised of individuals who are fair, honest and ethical and who strive to treat all with respect and dignity.

We endeavor to develop innovative concepts providing cost effective services that are responsive to the needs of the community and advance the profession.
2011 Personnel

ADMINISTRATION

Fire Chief Bernie Ingles
Deputy Chief Terry Smith
Deputy Chief Johnny Ross
Administrative Secretary Sandra Kitzmiller
Secretary Linda Weir

FIRE PREVENTION

Battalion Chief John Bokros
Inspector James Tharp
Inspector Doug Arter
Inspector Jeff Lear

OPERATIONS

Station 111
Battalion Chief Andy Hicks
Lieutenant Ron Daniels
Lieutenant Brian Young
Firefighter Aaron Abdon
Firefighter Tuck Blackstone
Paramedic Tom Clinedinst
Firefighter Brad Curtis
Paramedic Bryan Frea
Paramedic Nicholas Ganger
Firefighter Greg Morris
Firefighter Mark Pavuk
Firefighter Dave Rader
Firefighter Adam Williams
Paramedic Dave Wolford

Battalion Chief Jim Marra
Lieutenant Tim Neja
Lieutenant Ken Yarnell
Paramedic Ralph Casto
Paramedic Marcus Chapman
Firefighter Victor Dulaney
Firefighter Mary Edington
Firefighter Nicholas Jones
Paramedic Chris McConnell
Paramedic Brian Miller
Firefighter Jim Miller
Firefighter Todd Shepherd
Firefighter Jeff Stiver
Firefighter Gretchen Sutton

Battalion Chief Rusty Robison
Lieutenant Brian Bays
Lieutenant Steve Colby
Firefighter Kyle Blamble
Firefighter Donte Dado
Paramedic Trevor Hunter
Firefighter Terry Jahn
Paramedic Greg Kacsandi
Firefighter Ryan Lawson
Firefighter Michael Melfi
Paramedic Jason Rhodes
Paramedic Rick Triacheff
Firefighter Doug Wampler
Firefighter Dave Williams

Station 112
Lieutenant Tom Wilcox
Firefighter Richard Best
Firefighter Dave Bradley
Paramedic Rob Glaze
Paramedic Gordon Griggs
Paramedic Wesley Lewis
Paramedic Scott Moseman

Lieutenant Derek Robinson
Paramedic Jay Compson
Paramedic Kevin Crace
Paramedic Matt King
Firefighter James Lehtomaan
Paramedic Chad Thompson
Firefighter Jeff Walker

Lieutenant Tim Shaw
Paramedic Todd Grooms
Paramedic Duane Morris
Paramedic Eric Parkins
Firefighter Doug Smith
Firefighter Steve Triacheff
Paramedic Michael Young
Station 113

Lieutenant Jeff Young  Lieutenant Jeff McIntyre  Lieutenant Mike Ullom  
Firefighter Kevin Kline  Firefighter Chris Bright  Paramedic Todd Hoffman  
Firefighter David Miller  Firefighter Mike Kress  Firefighter Jon Jenkins  
Firefighter Gary Schubert  Paramedic Jack Kallay  Firefighter Chip Miller  
Paramedic Paris Smith-Higbie  Firefighter Ben Emery  Firefighter Brian Morganti  
Paramedic Tom Ullom  Paramedic Dale Radcliff  Paramedic Doug Walters

PART TIME PERSONNEL

Pat Foley  Scott Burns  Jeff Brooks  
Matt Gephart  Travis Hunt  Dan Horn  
Tom Hart  Dan Lundy  Colin Marquard  
John Layton  Doug Nissley  Seth Penn  
Luke Ruof  Jon Young  John Shearer  
Mike Thian  

The following is a list of personnel activity for 2011:

Retired/Resigned Full-Time:  Resigned Part-Time:

Todd Hoffman (retired)  Luke Ruof  
Tom Hart  


2011 Fire Division Budget

The Westerville Division of Fire is funded through a combination of property taxes voted on by Westerville and Blendon Township residents via a levy, and collection of EMS transport revenues. These revenues fund all of the operations of the Division including Personal Services (wages and benefits), Supplies and Materials, Services and Charges (maintenance), and Capital Outlay (major equipment). Also, a percentage of the funds, based on usage, are paid to the general fund to assist with the operations of the Communications Division (Operating Transfers Out).

As part of an ongoing process, the Division budget is projected out five years, and these projections are revised on an annual basis. This annual revision is then presented to City Council for approval of the budget for the upcoming year.

In 2011, property values were reassessed in Franklin and Delaware Counties. This reassessment created a deficit of tax revenues for the levy period 2011-2016 of approximately $1.695 million.

Due to this deficit, the Division implemented a delayed hiring process beginning January 1, 2012. This process will leave a fulltime position vacant for up to one year, and staffing vacancies will be filled utilizing part time employees. It is estimated this cost savings process will allow the Division to meet our obligation to operate through the projected end of the levy in 2016, without the need for additional levy requests.
A summary of the Division budget and expenditures is listed below. A detailed list of expenditures is available upon request.

### 2011 Revised Budget

$13,758,608

### 2011 Total Division Expenditures

$13,041,430

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<th></th>
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<th>Prevention</th>
<th>Operations</th>
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<td>Supplies &amp; Materials</td>
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<td>$9,917</td>
<td>$382,246</td>
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<td>Services &amp; Charges</td>
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<td>$17,136</td>
<td>$418,095</td>
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<td>Capital Outlay</td>
<td>$5,230</td>
<td>$967</td>
<td>$399,167</td>
<td>$405,364</td>
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<td>Operating Transfers</td>
<td>$175,724</td>
<td></td>
<td></td>
<td>$175,724</td>
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</tbody>
</table>

### 2011 Fire Division Expenditures

- **Personal Services**: 86.52%
- **Supplies and Materials**: 3.13%
- **Services and Charges**: 5.90%
- **Capital Outlay**: 3.11%
- **Operating Transfers Out**: 1.35%
Facilities

The Westerville Division of Fire operates from three fire stations located throughout the response district in order to provide timely response to incidents originating in the City of Westerville and Blendon Township.

Station 111

Station 111, the Division headquarters, is located at 400 West Main Street. This station was constructed and dedicated October 5, 1986. Station 111 houses both the crew quarters and the administrative offices of the Chief, Deputy Chiefs, and Fire Prevention Bureau.

Apparatus stationed at this facility include Engine/Rescue 111, Ladder 111, Medic 111, Utility vehicle, Boat 111, BC-111, Field Com 111, and both reserve apparatus. There are adequate living and sleeping quarters for 15 personnel.

The building is well maintained and is in good condition, and major repairs have been started and/or completed to keep the building in good condition. Following receipt of a federal energy grant, all HVAC equipment was upgraded in 2011 as well as all fluorescent lighting upgraded to be more energy efficient. This has resulted in reduced energy costs of $5,100 for the first year. Additionally, concrete driving areas at the rear of the station were replaced in 2010/2011, and a new shingled roof was installed in 2011. Replacement of exterior wood trim and gutters/downspouts are planned for 2012.

Training Facility

The Division’s fire training facility is also located at 400 West Main Street. This two-story wood frame structure contains a number of training props including: stairs, scuttle holes, and windows. The rear portion of the structure contains a maze, which can be isolated and filled with smoke in order to simulate the smoke conditions encountered during structural firefighting.

This facility was constructed with the help of a number of division members who continue to maintain and modify the structure as needed. This facility is in good condition, and was recently renovated and expanded by Division personnel in 2007.
Station 112

Station 112 is located at 727 East Schrock Road. With the successful passage of a capital levy, the Division moved forward with construction of this new facility with completion during fall of 2004. The new building replaced the old Station located at 6350 Hempstead Road. Station 112 staff and equipment serve Westerville and Blendon Township. This facility houses Engine 112, Medic 112, and Utility 112. This building has living and sleeping facilities for a maximum of eight members.

Station 113

Dedicated in March of 1998, Station 113 is located at 355 North Spring Road. This station houses Paramedic Engine 113, Squad 113 and 6 firefighters. As with all City facilities, this station is well maintained and is in excellent condition.
Apparatus/Equipment

The Division operates 2 front line engines, 1 aerial apparatus, 1 rescue/engine, 3 transport ambulances, 3 utility vehicles, 2 watercraft, and 8 staff vehicles. Reserve apparatus, including a medic vehicle, an engine, and a rescue, are also maintained as back up vehicles during periods when front line apparatus are out of service, either for repair or maintenance. Either Pierce or Ford has manufactured most of the front line apparatus chassis. This standardization assists in the maintenance of the vehicles and ordering of parts and supplies.

All routine vehicle maintenance and repairs are handled through the city’s service garage. Division members perform minor vehicle repairs and minor maintenance “in house” in order to limit the out-of-service times of the vehicles.

An independent testing firm tests all Fire Division ladders, pumping, and aerial apparatus annually in order to maintain compliance with the National Fire Protection Association (NFPA) standards. Deputy Chief Terry Smith coordinates scheduling and maintenance of all subsequent records for these tests. All division equipment successfully completed these tests for the year 2011.

Front-line Apparatus:
- Engine/Rescue 111 2006 Pierce
- Engine 112 2009 Pierce
- Engine 113 1997 Pierce (refurbished in 2010)
- Ladder 111 1998 Pierce
- Medic 111 2010 Ford/Horton
- Medic 112 2007 Ford/Road Rescue
- Squad 113 2010 Chevy/Braun
- Battalion 111 2010 Ford Expedition

Reserve Apparatus:
- Engine 115 1996 Pierce
- Rescue 111 1996 Road Rescue
- Medic 115 2005 Ford/Road Rescue
- Squad 115 2002 Chevy

Staff and Utility Vehicles:
- Chief 111 2007 Chevy Trailblazer
- Chief 112 2009 Chevy Impala
- Chief 113 2001 Chevy Lumina
- Prevention 115 2007 Chevy Malibu
- Prevention 116 2001 Chevy Malibu
- Prevention 117 2009 Ford E-150 Van
- Prevention 118 2002 Ford Taurus
**Other Miscellaneous Equipment:**

| Utility 111 | 2003 Dodge Ram 4x4 |
| Utility 112 | 1999 Ford 4x4 |
| Utility 113 | 2000 Chevy 4x4 |
| Engine 116  | 1950 Seagraves |
| Boat 111    |                  |
| Boat 113    |                  |
Emergency Medical Services 2011

**General**

Emergency Medical Services are coordinated by Deputy Chief John Ross. Our EMS Professionals provide an essential service for the community.

The Fire Division has EMS equipment on all front line vehicles. All sworn personnel are State of Ohio Emergency Medical Technicians with the majority of personnel trained to the level of Paramedic. In late 2006 the division required all new full-time personnel hold certification as a Paramedic. We currently operate 2 advanced life support transport vehicles and 1 basic life support transport vehicle.

**Technology**

Our paramedics utilize innovative procedures and equipment to deal with medical emergencies. This includes procedures like Continuous Positive Airway Pressure (CPAP) where an oxygen powered device delivers metered oxygen under pressure to aid patients in specified respiratory distress situations. The Westerville Division of Fire was the first EMS service in Ohio to offer this treatment.

Capnography, a process to electronically measure exhaled carbon dioxide in certain medical situations, has been useful in assisting paramedics with patient diagnosis and treatment, and reducing the length of time a patient may have to stay in a hospital.

The Division utilizes the EZ-IO device that allows medics to insert an intra-osseous needle into bone when intravenous access is not possible in critically ill patients.

In late 2008 the Fire Division acquired specialized modems that allow direct transmission of Electrocardiograms (EKG’s) to receiving hospitals prior to the patient’s arrival. This allows more efficient delivery of care at the hospital when patients are suspected of having a heart attack.

During 2011 a $3,450.00 Grant from the Ohio Division of EMS was awarded to the Fire Division to pay for EMS training.

**EMS Billing**

Beginning September 1, 2009, the Division began billing patients when transported to the hospital. This was implemented to 1.) extend our current operating levy an additional year and 2.) reduce the amount of the operating levy request in 2010. Revenues go directly into the Fire Fund and are used in determining our annual operating budget. In 2011, the Division realized revenues of $1,198,423.
Training 2011

EMS and Fire Training is coordinated by Deputy Chief John Ross. Training is provided by our Officers and Instructors in-house by the utilization of our training facilities that include our Training Building at Station 111 and the classrooms located at all stations. We also send personnel to other training opportunities to promote personal and organizational development.

The Ohio Revised Code requires that each member of the Division complete a minimum of 54 hours fire training and up to 96 hours of EMS training every three years to maintain their certification.

During 2011 the Fire Division collectively completed 1618.15 EMS Training Hours and 2408.30 Fire Training Hours.

The Division partnered with Columbus State Community College in 2011 to provide quality EMS continuing education for our personnel. The training is conducted monthly in-house and provides the necessary hours for personnel to maintain their EMS Certifications. We also have a monthly medic meeting provided by Immediate Health Associates, which is held in the evening and outside agencies are invited to attend.

The Westerville Division of Fire participates in some specialized teams in Central Ohio. The Northwest Area Strike Team (NAS-T) is made up of seven area fire departments that respond to hazardous material emergencies, while The Central Ohio Strike Team (COST) member fire departments provide response to technical rescue emergencies. Members of the Division participate in training with these teams several times during the year.

The Field Training Program continued in 2011 to provide newly hired firefighters with training guidelines and goals to be completed during their first year of employment. This is accomplished with an assigned mentor and coordinated through the shift supervisors. Updates to the Field Training Program have been made and were implemented in 2009.

CPR (Cardio Pulmonary Resuscitation) classes were taught to over 100 residents during 2011 as well as recertifying all fulltime city employees. This provides life saving skills to the public and includes instruction in the use of Automatic External Defibrillators (AED’s).

In late 2011, the Division installed a SmartBoard in the training room at Station 111. In 2012, web cameras will be installed at both Station 112 and Station 113, and utilizing software, classroom training will be able to be conducted without the crews leaving their respective stations. This will reduce fuel usage, vehicle maintenance, and will allow the crews to remain in their districts for better emergency responses.
Fire Prevention Bureau, Activity for 2011

Fire Prevention

The Fire Prevention Bureau consists of three full-time Inspectors under the command of Battalion Chief John Bokros. Fire Prevention activities include, but are not limited to, Company Fire Inspections, Bureau Fire Inspections, Violation Follow-ups, Public Initiated Complaints, Burning Permits, Building Final Inspections, Underground Tank Inspections and other Miscellaneous Inspections.


Company/Bureau Inspections

Fire prevention inspections, while a Fire Division priority, are actually handled in a multi-tiered approach. Fire inspections, which may include a high potential for hazard or an increased life safety hazard (i.e. nursing homes, hospitals, schools, etc.) or buildings with advanced fire protection systems are handled by the inspectors in the Fire Prevention Bureau. Fire Company Personnel (Engine, Rescue, Ladder and Medic crews) perform the lower hazard business and commercial business inspections. The Fire Division line personnel inspect the low hazard occupancies annually, while the high hazard occupancies may be inspected two times per year. Fire inspections for the year 2011 totaled 1,846, with Company Inspections totaling 1,492, and Bureau Inspections totaling 354.

Compliance Follow-Ups

The Fire Prevention Bureau completes violation follow-up inspections of previously inspected buildings to verify their compliance with the Westerville Fire Prevention Code and the Ohio Fire Code regulations. In the year 2011, the Fire Prevention Bureau conducted 292 follow-up inspections to ensure compliance.

Violation Complaints

The Fire Division receives violation complaints from citizens who are concerned about fire safety issues. The Fire Prevention Bureau follows up on these complaints to verify compliance with local, state and federal ordinances. In the year 2011, the Bureau conducted one inspection of violation complaints.
Burning Permits

The Fire Prevention Bureau issues burning permits according to local and state regulations. In the year 2011, the Bureau granted 37 burning permits.

Public Education/Safety Talks

A major component of Fire Prevention Bureau activities includes presentations to schools, civic organizations, senior organizations, and businesses in Westerville. Some of the more popular topics presented include: General Life Safety, Fire Extinguisher Use, Recognition of Fire Hazards, and Careers in the Fire Service. Some popular programs are the Half-pint Hullabaloo, Westerville Safety City, and the Fourth Friday events.

One of the more successful programs with the Bureau is our co-sponsorship of the Westerville Safety City. This program, dealing with child safety, is targeted towards children preparing to enter kindergarten. Year 2011’s two-week program educated 360 children about youth safety issues and what to do in case of an emergency.

The Fire Prevention Bureau conducted 83 classes for Preschoolers, Elementary and Middle school students, Fire extinguisher classes and other miscellaneous classes, contacting a total of 2,386 citizens.

A favorite visitor of children and adults alike is Sparky the Fire Dog. Sparky and his friend Frankie the Fire Plug visited thousands of citizens in the year 2010. You may have seen them at the Half-pint Hullabaloo, Uptown Fourth Friday Events, Westerville Safety City, Fire Prevention Week Open House, City Christmas and Independence Day Parades.

_The Fire Division offers free child car seat safety inspections and installations each Wednesday by certified Car Seat Technicians from Fire, Police, Communications, Electric and CART. In 2011, this service was provided to 956 residents and visitors._

Every October the Fire Division hosts a Fire Prevention Week Open House. Our open house is used as a tool to present demonstrations of various fire fighting and rescue techniques to the general public, approximately 800 residents attended.
Building Final Inspections

With the increased growth and development that we are experiencing in the city of Westerville, comes an additional demand on the Fire Prevention Bureau to make sure that all of the new development is in compliance with existing fire codes and regulations. In the year 2011, the Bureau conducted 113 new building final and existing building renovation inspections.

Miscellaneous Inspections

Miscellaneous inspections are comprised of acceptance and operational tests of automatic smoke and fire detection systems, fire sprinkler systems, other fire protection equipment and inspections that do not fall into other categories. Miscellaneous inspections totaled 572 in the year 2011.

Juvenile Fire Setter Intervention Program

Curiosity with fire has long been a problem that knows no social, economic or ethnic barriers. Juveniles that show an interest in fire however, and display behaviors that are consistent with the National Juvenile Fire Setter Profile, are ones that can benefit from intervention. This intervention can be as simple as fire education or referral by us to one of our many support agencies. In the year 2011, the Bureau consulted three juveniles and their families. These consults usually range from 1 to 1½ hours long and require multiple consultations to achieve the desired outcomes.

Fire Cause and Origin Investigation

The Fire Prevention Bureau is responsible for the investigation of fires to determine the cause and origin of the fire. When the requirements of the investigation outnumber our resources, we request the assistance of the Northwest Area Strike Team (NAS-T). NAS-T is a seven fire department task force that works together to determine cause and origin. They provide the additional investigators needed to interview, photograph, collect and submit evidence, investigate, testify in court, and provide expertise of fire behavior on a much larger scale.
In the year 2011, the Fire Prevention Bureau investigated 8 fires. Out of the fires listed below, only two remain open pending additional evidence that would lead to a definitive cause and or possible conviction.

### Fire Prevention Investigations

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<tr>
<th>DATE</th>
<th>INCIDENT NUMBER</th>
<th>ADDRESS</th>
<th>CAUSE</th>
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<tr>
<td>01/03/11</td>
<td>2011-14</td>
<td>740 Old Coach</td>
<td>Improper disposal of match</td>
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<tr>
<td>01/17/11</td>
<td>2011-139</td>
<td>33 Logan Ave.</td>
<td>Electrical Malfunction</td>
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<tr>
<td>01/20/11</td>
<td>2011-159</td>
<td>6489 Purplefinch Ct.</td>
<td>Space Heater</td>
</tr>
<tr>
<td>01/31/11</td>
<td>2011-252</td>
<td>34446 Fox Run Rd.</td>
<td>Open</td>
</tr>
<tr>
<td>11/12/11</td>
<td>2011-5279</td>
<td>5571 Westerville Rd.</td>
<td>Open</td>
</tr>
<tr>
<td>11/20/11</td>
<td>2011-2435</td>
<td>572 Liberty Lane</td>
<td>Discarded smoking materials</td>
</tr>
<tr>
<td>12/9/11</td>
<td>2011-5844</td>
<td>75 W. Park St.</td>
<td>Incendiary</td>
</tr>
<tr>
<td>12/29/11</td>
<td>2011-6191</td>
<td>266 Cross Country Loop W.</td>
<td>Electrical Malfunction</td>
</tr>
</tbody>
</table>
Citizens Fire Academy

The Citizens Fire Academy is a 10-week program and the purpose is to increase citizen awareness of the day-to-day operation of the Fire Division. Classes are held Wednesday evenings beginning in early August. The Academy is free of charge to any City of Westerville or Blendon Township resident. In 2011 we graduated 12 people from the Academy. The Academy class for 2012 has been scheduled to begin August 8th.

Citizens Auxiliary Resource Team (C.A.R.T)

C.A.R.T is an offshoot of our first Citizens Fire Academy. C.A.R.T was organized in March of 2002. There are currently 50 active members, volunteering over 1983 hours of service to the Division. C.A.R.T members assisted by staffing the First Aid tents at the Arts Festival and the Fall Fest. Some members also assisted the Division with public relation events such as Fourth Fridays. Some also assist with the Fire Division’s puppet troop, The Safety Bunch, Fire Prevention Week Open House and The Family Fire Safety Education Center. CART put in service a search team to assist the Police Division in locating lost people.

The Safety Bunch

The Safety Bunch is the only puppet troop in Central Ohio that teaches fire safety education. The Safety Bunch program has been implemented into the Fire Division’s Fire Safety Education program. The Safety Bunch conducted 12 shows reaching 810 people.

Family Safety Education Center

The Family Safety Education Center was purchased in 2003 with major funding provided by the United States Fire
Administration. This 36-foot trailer provides the capability of participants to experience various simulated fire scenarios using non-toxic theatrical smoke. It can also create an atmosphere of a severe storm by using strobe lights and surround-sound thunder. In 2011 The Family Safety Center made 14 visits, contacting 196 people.

### Fire Prevention Activity

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<td>530</td>
<td>620</td>
<td>593</td>
<td>615</td>
<td>593</td>
</tr>
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</table>

### Community Involvement

During 2011, the Fire Division was involved in numerous community and Division sponsored events including our annual Fire Prevention Week Open house, the Westerville Visitors’ and Convention Bureau 4th Friday Events, Half-Pint Hullaboo at the Community Center, Safety City, The Westerville Music and Arts Festival, Touch A Truck, Midnight Madness, Field of Heroes, 4th of July and Christmas Parades, September 11th Tenth Anniversary Memorial Service, West Main Street Bridge Party, numerous neighborhood block parties, and the 4th of July Fireworks.
2011 Operations

General

The Fire Division again had an active year in 2011. Division personnel and apparatus responded to 7,458 requests for services. Approximately 31% of responses were fire related, while the remaining 69% were in response to emergency medical incidents.

Fire Responses

Excluding EMS responses, the Division responded to 2331 fire related incidents.

The total fire loss, including building and contents, recorded by the Division in 2011 was $403,875. Of this amount, $345,275 was responses to building fires, $53,200 was for vehicle fires, and $5,400 was for equipment and dumpster fires. The largest structural fire loss was $131,000, sustained to a residence located at 6489 Purplefinch Ct.

False alarms were responsible for 446 responses. Of these responses, 153 were a result of system malfunctions, 19 of the alarms could be considered intentional, while 274 were either unintentional, accidental, or activations of undetermined origin.

The remainder of fire activities was for calls dealing with rubbish fires, grass fires, smoke, odor investigations, carbon monoxide investigations, spills, and electrical emergencies.

EMS Responses

The majority of the Division’s responses are EMS oriented. The Division responded to 5127 EMS incidents in 2011.

EMS responds to numerous medically related emergencies and non-emergencies. The chart below illustrates by group the various incident types they encounter.

Transporting patients to area local hospitals is dependent on the patient’s condition, the medical services they require, and the patients’ wishes.
Response Times

The Westerville Division of Fire defines response as “the time responding to arrival by units on the scene.” Below are response times for apparatus responding to calls in Westerville and Blendon Township.

Average Response Time (in minutes)

Fire

<table>
<thead>
<tr>
<th>Calls</th>
<th>Arrived on Scene</th>
<th>Average Response Time</th>
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<tbody>
<tr>
<td>Battalion 111</td>
<td>440</td>
<td>368</td>
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<tr>
<td>Engine 112</td>
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<tr>
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<td>Medic 112</td>
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EMS

<table>
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<tr>
<th>Calls</th>
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<th>Average Response Time</th>
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<tbody>
<tr>
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General Information

Total number of calls
Fire – 3501 (40%) EMS – 5127 (60%) Total - 8628
Average calls per day
Fire – 9.59 EMS – 14.04
Estimated dollar loss
$403,875
Total mutual aid given
1153
Total mutual aid received
335
NFPA 1710 states that vehicles should have an average response time within their own districts of less than four minutes 90% of the time. Below are response times for apparatus responding within their own districts.

**Fire**

<table>
<thead>
<tr>
<th>Station 111</th>
<th>Calls</th>
<th>Arrived on Scene</th>
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**EMS**

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