

June 12, 2019

Scott Tourville
City Engineer
City of Westerville
t. 614.901.6665

Dear Uptown Stakeholder

Scott.Tourville@westerville.org

The City of Westerville is committed to the ongoing improvements of critical infrastructure ahead of the Uptown Improvement Project, this includes the sanitary sewer mains and service laterals. Granite Inliner will resume work on Thursday, May 13. **In order to make these improvements, sewer services to your home or business will have limited service on the nights of June 13 to June 20.**

Careful steps have been taken to minimize disruptions to Uptown homes and businesses; however, we need your assistance in ensuring the success of this project. Please avoid the following activities from 9 p.m. - 6 a.m. June 13 – June 20.

- Showers and baths
- Washing dishes
- Washing clothes
- Excessive toilet usage

Conducting the above activities during the stated times could result in water and sanitary sewage backing up into your business or place of residence.

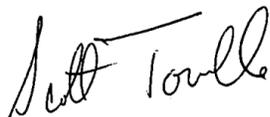
On rare occasions during the installation process, a distinctive resin-like odor may be detected. This odor is noticeable even at very low levels. The odor will dissipate with exposure to fresh air and there are no residual residue effects. This odor typically enters via a trap that is void of water or a plumbing defect. Please fill all drains, especially those that don't get used often, with a bucket of water. This will prevent the odor from entering your home or business.

Every effort is being made to minimize inconvenience to our Uptown businesses and residents. If you have any questions or concerns regarding this project, please contact us directly at uptown@westerville.org or (614) 901-6845.

Should you have any questions or concerns while work is in progress, please contact Granite Inliner Superintendent Travis Amsbaugh at (614) 800-6589.

Thank you for your patience as we work expediently to improve and ensure the longevity of sewer services in Uptown.

Sincerely,



Scott Tourville, City Engineer